

# **E & O Claims Examples**

**Corrupted Data Files...**

 **INTELLECT**

***For example...***

**Communications company sues for lost revenue and expenses to recover billing files for wireless customers that were overwritten by a software programmer updating the billing system.**

# **E & O Claims Examples**

## **Breach of Security**

***For example...***

**A telecommunications firm was sued by a customer claiming they were sold a defective system with inadequate security protection. Customer claims the faulty system allowed individuals access to their phone systems and incur fraudulent overseas charges.**

# **E & O Claims Examples**

## **Duty to Defend**

*For example...*

**A software company was sued by a customer after using their cost estimating software. The software was found to be functioning perfectly. The error was on the part of the user who underbid a work project. The customer eventually drops the case but considerable legal expense had been incurred.**

# **E & O Claims Examples**

## **Faulty Hardware**

***For example...***

**German auto manufacturer sues insured (in Germany) for malfunctioning autos caused by faulty embedded source-code algorithm in their equipment.**